

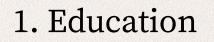
Eileen Huang, Alexander Wanandi, Stephanie Fong, Esha Jain, Shannon Bucci, Chris Hao Ren

Group 1 (AW1)

An Introduction to AWFH

- Client's Organization: Asian Women for Health
- Organization Overview:
 - Peer led organization that focuses on improving health and well being of Asian women
 - Works towards solving individual, community-wide, and structural barriers
- Client's Purpose:
 - Provide cancer workshops to communities
 - Health education with a focus on preventative care
 - Connect women on vital health issues and provide them a voice to share their personal journeys to become inspired changemakers
 - Construct an online community to share information and assistance while overcoming language hurdles and time/location constraints
- Events highlighting organization's social cause:
 - The CelebrAsians Fashion Benefit: Provides funds for peer-led support initiatives, breast and cervical cancer education and outreach, and activities that promote intergenerational community and cultural connection among the women AWFH serve.

AWFH envisions the world as one where asian women receive the highest possible level of care and support. They intend to do that through <u>3</u> pillars: These 3 pillars are supported through strategies & commitments



Health Literacy and Health Communication

2. Advocacy

Health Equity

3. Support & Reciprocity

Asian Women For Health fosters collaborations and connections

Consumer Related Challenges

- Attract new donors & retain existing donors:
 - In 2020, AWFH raised \$22,745
 - Goal: increase this by getting more small and large donors to sponsor
- Increase attendance levels for future fashion show events:
 - In 2020, registrations for the event was worth about \$3,485 with \$700 in VIP tickets while the rest in individual tickets.
 - Goal: increase the registrations so more funds can be collected from the event
 - A hybrid of in-person and zoom option available
- Get more sponsors to fund the event:
 - In 2020, AWFH had 10 organizations sponsoring their event
 - CHAAO was the largest sponsor at \$2,500
 - Challenge: attract more sponsors while retaining existing sponsors

Competitors & Consumers

| African Community Health Initiatives | Health Care Without Walls | Consumers | | |
|--|-----------------------------|--|--|--|
| Non-profit dedicated to support and | Non-profit dedicated to | The clients it serves The donors who | | |
| improve the health of Africans living in | providing free, | support it The volunteers or staff | | |
| Massachusetts by promoting access to | compassionate medical care, | member Focus on individual | | |
| quality, culturally competent health | education, and advocacy to | donors and | | |
| and social services through education, | homeless women and | organizational | | |
| research and community partnerships. | children in greater Boston. | sponsors. | | |

| | | <u>Strer</u> | ngths: | | | | nesses: | \mathbf{i} |
|--------------------------------|----------------------------------|--------------|--------------|----------------|---|--|-----------------|--------------|
| 1. | Social I | media | advantages | 5 | 1. | National recog | nition and repu | utation |
| 2. | Diverse | e proar | ams | | 2. | Intuitive Websi | te Design | |
| | Org/Followers Facabook Instagram | | | | \$1,000 – supports daily \$500 – buys asthma sup | | | |
| | AWFH | 1,462 | 898 | | | \$250 – pays for diabetes\$100 – provides a montl | | |
| | ACHI | 116 | N/A | | | transportation for a mo | | |
| | HCWW | 878 | 292 | // 5. V | V.O.T | newborn in the ICU \$25 – buys calcium and | multivitams | |
| | | | | | alysis | | | |
| Opportunities: <u>Threats:</u> | | | | | | | | |
| | 1. C | orpora | te social | | | COVID-19 Pa | ndomic | |
| | re | esponsi | ibility | | 1. | | | |
| | 2. G | overnn | nent funding | g | 2. | Intense compe | SUTION | |

Marketing Goals & Strategy

- Social media campaign on Facebook & Instagram
- Ideal for reaching our suggested target market
- Leverage imagery and language that makes its members and/or models identifiable and relatable
- Facilitate a strong virtual community through consistent social media presence
- Emphasize the benefits they offer to potential sponsors



Why is Social Media Important?

Brand awareness, increasing customer base, Connection between existing & new audiences

Social Media Overview



Instagram

Leverage Instagram as a means to gain traction with younger users who can become supporters of events and future campaigns



Facebook

Older population actively use it as a means for communication, news, and social posts, and we can target people with expendable income



Demographics

Facebook is the most popular social media app with "2.23 billion MAUs" (monthly active users) many of them being older users

Studying Our Consumers

Audience

18-50-year-old individuals with an expendable income

Segmentation

Demographic, Psychographic, Geographic

Targeting

People who value charitable organizations and hope to see results from their actions

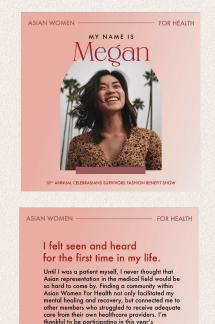
Positioning

AWFH is a niche organization = specific benefits for specific people

Shaping Thoughts

Attention

- Message personalization and relevance
- Source Factor: Vividness
- Emotional Interest, Images, Direct Quotations
- Reaching Individual Donors
 - $\circ \quad \text{Identifying as AAPI} \rightarrow \text{Identifying with AWFH}$
 - Finding community, feeling represented and heard
 - \circ Stronger identification with organization \rightarrow More motivation to donate
- Reaching Potential Organizational Sponsorships
 - Capitalize on what AWFH offers potential and existing sponsoring/partner organizations



CelebrAsians amongst many other survivors. Buy your ticket today to see Megan and and our other amazing models in this year's event: https://www.asianwomenforhealth.org

Shaping Thoughts, Cont.

*<u>4</u> ways to reach potential organizational sponsorships

Create opportunities to form connections with community members

Addressing accessibility in one's own organization



Assisting with the navigation of language barriers

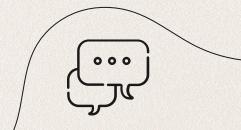
Providing education to better serve AAPI community members

Influence Attitudes

- Focus on creating a unified community where everyone can come together
 - Unity and inclusion are a catalyst
 - Leverage **consistency** and **likeability** to increase ticket sales and donations
 - Common motivator for involvement was through a personal connection
- Consistency maintain current donors
 - Foot-in-the-door
 - Small donations/involvements are first requested, leading to a higher likelihood of larger donations in the future
- Likeability foster personal connections and increase the community's network
 - Word-of-mouth recommendations
 - Strong, active, and consistent social media presence solidifies community feel

"I came into the group looking to understand how racism impacts the Asian identity. Even though I did not have as much knowledge of the medical aspect, I was still inspired by their dedication to supporting mental health awareness...It seemed hard to carve space for Asian voices, even though the town has a relatively high Asian demographic. Having joined, I found a new space – I'd never intentionally been around Asian voices, but **it felt very right**."

> - Christina L., 2021 (Current Member & Donor)



Impact Choices

- Intuitions
 - Appealing to consumers' hearts
 - Grabbing attention of potential new donors

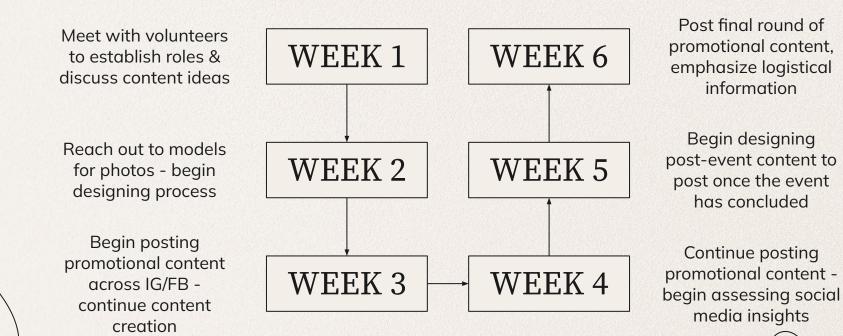
• Affect Heuristic

- Identifiable Victim Effect
- Putting an emphasis on stories of members who have come to AWFH
- Story of one survivor more effective than hard cold statistical numbers
- Motivated to action towards something that you can connect to

• Research

- Current donors have a personal connection
- Both individual and organization

Implementation & Evaluation



Thank you!

Any questions?

REFERENCES

- Giving USA 2020: Charitable giving showed solid growth, climbing to \$449.64 billion in 2019, one of the highest years for giving on record. (2020). Giving USA. https://givingusa.org/giving-usa-2020-charitable-giving-showed-solid-growth-climbing-to-449-6 4-billion-in-2019-one-of-the-highest-years-for-giving-on-record/
- Kramer, M. R. (2001). Who Exactly are the 'Customers' of a Nonprofit Organization? FoundationStrategy. https://www.issuelab.org/resources/1839/1839.pdf
- Nonprofit Fundraising Statistics [Updated for 2021]. (2021, April 22). Double the Donation. <u>https://doublethedonation.com/tips/matching-grant-resources/nonprofit-fundraising-statistics/</u>
- Lua, A. (2020, November 11). 21 top social media sites to consider for your brand -. Buffer Library. Retrieved December 1, 2021, from https://buffer.com/library/social-media-sites/.